



CERTIFICATE OF REGISTRATION

INTERCERT hereby confirms as a result of the certification decision on 05-09-2026 according to ISO/IEC 17021-1 that the

Ozonetel Communications Private Limited

Sanali Spazio, 3rd Floor, Adjacent to Inorbit Mall Rd, Software Units Layout, Madhapur, Telangana 500081, India

Has been successfully assessed as per the requirements of

ISO 42001:2023

For the scope of

The AI Management System covers the design, development, and operation of Ozonetel's AI-powered customer engagement and contact center solutions, comprising Autonomous Voice and Chat Agents, Voice of Customer (VOC) Analytics, Quality Assurance and Agent Performance Intelligence, Real-time Agent Assist and the Command Center, provided as services to enterprise clients.

SOA Version- 1.0

Operates in compliance with the requirements of ISO/IEC 42001:2023 and is monitored by INTERCERT during the term of the certificate.

Initial Certification Date	: September 05, 2026
Certificate Issue Date	: September 05, 2026
Surveillance Validity Date	: September 04, 2027
Recertification Date	: September 04, 2029

Registration Number: IC-AI-2609066

This Certificate is valid from September 05, 2026 to September 04, 2027.

This certificate does not authorize the labelling of products or services.

Issued on behalf of InterCerti
Head - Certifications



CB-MS-6101



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